

TERMS & CONDITIONS

Immersion Trip to La Nouvelle Orléans, for Trip Dates March 4 to March 7, 2027 - The Alliance Française de Houston in partnership with the Alliance Française de La Nouvelle Orléans, Louisiana, USA.

1. Participation Requirements

Participation in this trip is limited to adults 18 years of age and older who are members of the Alliance Française de Houston. If you are not currently a member and wish to participate, please contact the Alliance Française de Houston directly to inquire about membership.

2. Mobility Requirement

Please note that this trip requires substantial walking over significant distances and on uneven surfaces. In some cases, alternative accommodation may not be available. Alliance Française de Houston cannot be held responsible for participants who do not acknowledge and accept these mobility requirements.

3. Health and Travel Requirements

Participants must comply with any health disclosures or screenings required by the Alliance Française de Houston, third-party facilitators, vendors, or transportation providers. Failure or refusal to cooperate with these processes may result in exclusion from the trip or its activities. In such cases, participants will NOT be entitled to a refund of deposits, fees, or payments and may incur additional charges to alter travel arrangements for the safety and health of the group or to comply with governmental health regulations.

4. Travel Insurance

Trip insurance is strongly recommended to protect against unforeseen cancellations or other disruptions. Insurance can cover medical emergencies, trip cancellations, lost or damaged baggage, trip delays, and more. You may check with your credit card issuer for trip protection or purchase insurance from a third-party provider.

5. Cancellation Policy

All cancellations must be submitted in writing to Alliance Française de Houston, with cancellation being effective upon receipt. No refunds will be issued for no-shows, unused services, or trip insurance premiums. The following cancellation charges apply:

- **Refund requests received in writing before December 15th, 2026.**
A \$800.00 fee will apply applied to refunds requested in writing to the coordinator at programs@alliancehouston.org
- **Refunds will not be issued after December 15th, 2026 :** 100% of the total trip cost is non-refundable.

6. Unforeseen Circumstances and Force Majeure

Prices are subject to change due to increases in fuel, taxes, hotel rates, motor coach services, government- imposed charges or other factors beyond our control. While every effort will be made to adhere to the published itinerary, alterations may be necessary under certain circumstances. All hotels, fares, taxes, fuel surcharges, schedules, and other trip details are subject to change.

Not included in the trip price: Transatlantic airfare, travel insurance, hotel rooms before and after the tour, meals not indicated as included, optional tours, personal expenses (e.g., phone calls, room service, alcoholic beverages), mineral water, soft drinks, airline baggage charges, and other incidentals.

Neither Alliance Française de Houston nor any of its affiliates own or operate the suppliers' goods and services providers for this trip. As a result, Alliance Française de Houston is not liable for any personal injury, death, property damage, delays, inconvenience, or irregularities arising from the actions of these suppliers, including:

1. Negligent or willful acts by suppliers, their employees, or agents.
2. Defects in or failure of vehicles, equipment, or other materials provided by suppliers.
3. Actions or omissions of third parties outside the control of Alliance Française de Houston.

In addition, Alliance Française de Houston accepts no responsibility for losses or expenses due to sickness, pandemic, civil disturbances, weather events, natural disasters, strikes, theft, terrorism, war, power failure, or other such causes (referred to as *Force Majeure* events).

If Alliance Française de Houston is prevented from fulfilling its obligations due to circumstances beyond its control (e.g., natural disasters, strikes, pandemics, weather disruptions, political action, etc.), it may cancel or modify the trip. Participants will not be entitled to a refund in such cases, but alternative plans may be offered at the sole discretion of Alliance Française de Houston.

7. Liability

In consideration of participating in this trip, you (and your executors, administrators, heirs, and assigns) voluntarily assume full responsibility and hereby release, waive, discharge, and hold harmless Alliance Française de Houston, its officers, employees, agents, contractors, volunteers, and other representatives from any and all claims, actions, or damages (including medical expenses, lost wages, property damage, pain, illness, or death) arising out of or in any way related to your participation in this trip or associated activities.

This release applies regardless of whether such liabilities arise from negligence or other acts by Alliance Française de Houston or its affiliates.

8. General Terms

- **Trip Modifications:** Alliance Française de Houston reserves the right to make changes to the itinerary or schedule for the comfort, convenience, or safety of the group. They may also withdraw any announced activities or require participants to withdraw if it is in the best interest of the group.
- **Trip Departures:** Alliance Française de Houston reserves the right to enforce departure times as communicated to participants in advance.
- **Personal Property:** Alliance Française de Houston is not liable for any loss, damage, or theft of personal belongings during the trip. It is the responsibility of the participant to secure their belongings.

8. Laws

- Participants in the program are reminded that they are subject to the laws of the country they are visiting, France.
- Alliance Française de Houston is not responsible any legal assistance or counsel if participants break the law

By submitting payment, you acknowledge and agree to these Terms and Conditions.